

# GOOD CITIZENSHIP CHARTER FOR HOLIDAY RENTALS

THIS CHARTER MUST BE ADHERED TO AS PART OF YOUR HOLIDAY RENTAL AGREEMENT. FAILURE TO COMPLY WITH THESE REGULATIONS MAY RESULT IN PENALTIES, SUCH AS DEDUCTIONS FROM YOUR RENTAL DEPOSIT.

# 1. GENERAL TERMS & CONDITIONS

All guests (and visitors) must comply with this charter and any other instructions given by the property manager during their stay. Guests must also inform the property manager as soon as possible of any incidents or complaints from neighbours.

### 2. NOISE AND NEIGHBOURS

Guests are fully responsible in all circumstances for the safety of their children and for any disturbance caused to neighbours. Guests and visitors must make as little noise as possible so as not to disturb the residents of neighbouring properties, especially during the night (10 pm to 8 am) and on arrival and departure.

Noise disturbance at any time is prohibited and may result in early termination of the holiday rental agreement, eviction, loss of costs incurred and deductions from the rental deposit.

Guests and any visitors they receive are not expected to display any antisocial behaviour. They are asked to keep their immediate impact on neighbours and local residents to a minimum.

## 3. VISITORS

Guests are permitted to invite a maximum number of visitors (as defined by the property manager) at any one time during their stay. Guests are responsible for ensuring that the maximum number of visitors has not been exceeded, and that visitors comply with this charter.

Guests wishing to invite visitors to stay overnight at the holiday rental property must inform the property manager at the time of booking, and may be subject to additional charges as indicated in the price list.

# 4. PARTIES & EVENTS

Holding parties or any other type of large-scale gathering in the holiday rental property is strictly prohibited. Any small gatherings must comply with the other terms & conditions set out in these regulations, in particular with regard to noise, neighbours and the number of visitors permitted.

### 5. PARKING

Guests and visitors must comply with local parking regulations and other conditions specified by the property manager, and are asked to show consideration for neighbours and other vehicles.

# 6. WASTE & RECYCLING

Guests and visitors are required to dispose of their waste and recycling in the bins provided for this purpose and in accordance with the procedure in effect at the holiday rental property. Under no circumstances should rubbish be left in a public area or in the communal areas.

# 7. SMOKING

Guests must dispose of their cigarette butts properly (e.g. in the ashtrays provided) and, under no circumstances, leave them on the grounds of the property. Failure to comply with this regulation will result in a deduction from the rental deposit.

# 8. BREAKAGES & DAMAGE

Any breakage or damage must be reported to the property manager as soon as possible. Failure to do so may result in a deduction from the rental deposit.

# 9. COMPLIANCE WITH THE REGULATIONS

Violation of any of the regulations contained in this charter may be considered as a breach of the terms & conditions of occupancy as set out in the rental agreement. The owner and property manager reserve the right to terminate the rental agreement and evict any guest or visitor from the holiday rental property who refuses to comply with the house regulations or causes a nuisance that disturbs neighbours or other residents in the community.